1. Evaluate the Patient

**Does the patient have the following symptoms:***

- Fever (>38C / 100.4F)
- Severe Headache
- Muscle Pain
- Vomiting/Diarrhea
- Abdominal Pain
- Unexplained Hemorrhage

**Does the patient meet the following high risk exposure criteria:***

- Travel to countries with widespread EVD transmission as reported by CDC (www.cdc.gov/vhf/ebola/outbreaks/2014-west-africa/distribution-map.html) or WHO
- Contact with blood or other body fluids of a patient with known or suspected Ebola infection
- Direct handling of bats or non-human primates from disease-endemic areas

2. If ☑ YES to BOTH Criteria

- **Limit exposure by keeping distance**
  - Close contact is defined as prolonged exposure within 3 feet.
  - Identify location to isolate patient while waiting for transport to hospital.
  - While it’s very unlikely that a symptomatic patient with Ebola would present to a pharmacy, ensure patient is kept at least 3 feet away from customers and staff.

- **Refer patient to hospital emergency room**
  - Transport should be via private vehicle, if possible. Call for ambulance transport if needed.
  - Notify hospital of pending patient arrival, to allow them to prepare isolation area.

- **Notify Local Health Department**
  - Health Department phone number: ________________________________
  - Directory of Local Health Departments is available at www.naccho.org/about/lhd/
  - The Health Department will notify CDC.
  - Review all contact with patient with the Health Department. They will evaluate and decide on further monitoring or testing.
2. If YES to BOTH Criteria (continued)

- Notify your company Pharmacy District Manager or risk management program
  
  Name & phone number to contact: _____________________________________________________

- Disinfect surfaces, wash hands thoroughly with soap and water
  
  - Use 10% bleach or disinfectant that is labeled as effective against unenveloped viruses such as Norovirus⁵.
  - Limited studies have shown that regular cleaning in a healthcare setting results in undetectable viral RNA on surfaces even during an active outbreak response².
  - If cleanup of bodily fluids is required, ensure that safe procedures are used⁶.
      1. Block off the area until cleanup and disinfection is complete. No visitors or unprotected staff members should be able to access the area.
      2. Use appropriate personal protective equipment (gloves, gown, eye protection, face shield).
      3. Wipe up the bodily fluids as much as possible with paper towel or other absorbent material.
      4. Gently pour disinfectant (or 10% bleach solution) onto all contaminated areas.
      5. Let disinfectant remain on contaminated area for 20 minutes and then wipe up remaining bleach solution.
      6. Remove gloves and place in a biohazard bag with all other soiled cleaning materials.
      7. Double bag and secure biohazard bags in a puncture-resistant container. This material is considered hazardous material and must be transported and discarded properly⁷.
      8. Thoroughly wash hands with soap and water.

3. Additional Resources — Stay Informed

1. WHO Global Alert and Response: Ebola  
   www.who.int/csr/disease/ebola/en/
2. CDC Ebola Virus Disease  
   www.cdc.gov/vhf/ebola/
3. National Libraries of Medicine Disaster Information Management Research Center  

FOOTNOTES

1. CDC. Checklist for Patients Being Evaluated for Ebola Virus Disease (EVD) in the United States
2. CDC. Review of Human-to-Human Transmission of Ebola Virus
3. NACCHO. Directory of Local Health Departments
4. CDC. Algorithm for Evaluation of the Returned Traveler
5. EPA listing of disinfectants effective against Norovirus
6. CDC. Interim Guidance for Environmental Infection Control in Hospitals for Ebola Virus.
7. Department of Transportation Guidance for Transporting Ebola Contaminated Items, a Category A Infectious Substance

Healthcare Ready is an independent, not-for-profit (501(c)3) organization dedicated to ensuring the supply of medicine to patients after public health emergencies. For more information, contact Healthcare Ready at ContactUs@HealthcareReady.org.