

2016 RESPONSE HIGHLIGHTS

2016 SAW HEALTHCARE READY LEAD not only some of its largest responses to date, but also support response efforts across the spectrum of all hazards. From the **natural disasters** of Hurricane Matthew and the Baton Rouge Flooding, to the on-going **disease outbreak** of Zika, to the man-made **public health emergency** in the water crisis in Flint, MI, the confluence of this range of events made our mission to build resilience into healthcare and communities more vital than ever before.

2016 BY THE NUMBERS

4

Activations

800+

Received Healthcare Ready disaster notifications

2,300+

Viewed Rx Open



27

Number of days activated

DOZENS

Of requests for assistance filled



Spent over 9 months advocating for Zika response funding and resources with coalition of over 100 partners.



Worked with local officials in Flint, Michigan to discuss policy implications of the water crisis.



BATON ROUGE FLOODING

August of 2016 saw the **worst U.S. natural disaster since Hurricane Sandy** of 2012. Catastrophic flooding in southern Louisiana caused 13 deaths, \$8.7 billion in damages, and more than 60,000 damaged homes. 69 health facilities were closed and over 10,000 buildings flooded.

Over the course of a week-long activation, Healthcare Ready sent notifications with event resources and updates to hundreds of recipients while providing vital assistance and coordination support to responders.

Assistance to Healthcare and Patients

- Coordinated a \$40,000 grant for a destroyed rural health clinic
- Filled over 100+ donation requests within two hours for two destroyed rural health clinics
- Advocated for activation of the Emergency Prescription Assistance Program (EPAP)
- Coordinated with four chain pharmacies to get offers of mobile pharmacies, out-of-state pharmacists, and armored car deliveries
- Mapped pharmacy status for 7 days

Response Coordination

- Contacted directly by Governor's office to provide daily updates
- Coordinated with largest shelters daily to assess and address patient needs
- Prepared language for mobile alerts to patients from pharmacies
- Reported on status of healthcare supply chains and pharmacies on DHS, HHS and FEMA's national coordination calls

HURRICANE MATTHEW

After hammering the Caribbean, causing widespread loss of life and homes, record-breaking Hurricane Matthew pounded the east coast from Florida to Virginia. The storm caused 49 deaths in the U.S. and an estimated \$6 billion in damage.

During a nearly two-week long activation, Healthcare Ready provided quick-turn assistance to local responders while also sending routine notifications highlighting event-specific resources to hundreds of recipients.

Assistance to Healthcare and Patients

- Facilitated donation of over 100 oxygen tanks for shelters in North Carolina
- Identified local pharmacies to fill prescription needs at shelters running on generator power
- Coordinated with pharmacies to donate prescriptions for a local shelter
- Mapped pharmacies in 5 impacted states for 5 days
- Scoped crisis pharmacy and medical needs for local communities

Response Coordination

- Coordinated escorts for hospital delivery trucks in North Carolina
- Shared access and re-entry information and road closure information with distributors to ensure seamless delivery of needed supplies
- Reported on status of healthcare supply chains and pharmacies on FEMA's national business coordination call and DHS Critical Infrastructure Coordination call

40K

Coordinated a \$40,000 grant for a destroyed rural health clinic

100+

Filled over 100+ donation requests within two hours for two destroyed rural health clinics

7 DAYS

Mapped pharmacy status for 7 days

100

Facilitated donation of over 100 oxygen tanks for shelters in North Carolina

5 FOR 5

Mapped pharmacies in 5 impacted states for 5 days

6,619

Enrolled pharmacies displayed on Rx Open



Like so many here in Louisiana, our health centers were flooded which put large, rural communities at risk of having no access to healthcare, at a time when they needed it the most. Healthcare Ready immediately got to work, helping us with the resources necessary to get up and running, care for our patients, and ensure our community could rebound from this disaster.

Tracie Ingram
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