Rx Open 3.0 Draft Language

Introduction

Rx Open is a free interactive map that helps users find operational healthcare facilities during disaster recovery periods. This is designed to assist users navigating the tool to locate the assistance needed.

Rx Open tracks various healthcare facilities including pharmacies, dialysis centers, and substance abuse treatment facilities across the entire U.S. and its territories. When Healthcare Ready has not activated the map for response, Rx Open shows all facility locations nationwide. During activations, Rx Open will only display the facilities in affected disaster areas, along with operational statuses, to help users find available care. Further, the users can narrow their search using filters to find specific types of facilities in their area.

When the map loads, it will display every healthcare facility, at a zoom level of the continental U.S. Users can zoom in and out of the map, viewing clustered facilities that minimize map noise; as you zoom into a specific locale, the clusters will separate into individual facility locations. Clicking on a facility icon reveals details with information including name, address, contact information, facility type and operational status.

Filters

The five (5) filters at the top of the tool:

- **State/territory**: Choose a state or U.S. territory to filter the map. Selecting a state/territory pans and zooms the map to that location. Choosing a state is necessary to populate the County filter.
• County: Available after selecting a state/territory. Choose a county to further filter results and pan the map to the location of your selection. The table present at the bottom of the tool updates with data after a county has been selected. Selecting a county also populates the ZIP filter with options.
- **Facility Type** – Designates the type of facility present on the map and within the table present within the tool.
  - Pharmacies are marked as circles.
  - Dialysis Centers are marked as squares.
  - Substance Abuse Disorder Facilities are marked as triangles.

- **Facility Status** – Change when the map is activated:
  - Open: Operational
- Closed: Not providing services
- Unknown: Operational status uncertain
- Not Participating: Specific to pharmacies not sharing data

**Select Facility Status**

- Closed
- Not Participating
- Open
- Unknown

*State selected: Tennessee*

- **ZIP code**: Further refine results by selecting a ZIP code within the chosen county. The ZIP filter will not populate unless a County has been selected.

**ZIP Codes**

- 37705
- 37716
- 37769
- 37830

*ZIP code options for Anderson County TN.*
Legend

The legend is not directly on the tool but includes

- **Facility Type**
  - Pharmacy: Circle
  - Dialysis Center: Diamond
  - Substance Abuse Treatment Center: Triangle

- **Facility Status**
  - Open: Green
  - Closed: Red

Data Table

After selecting the first four filters (Facility Type, Facility Status, State/Territory, and County), the bottom of the tool shows a table with relevant facilities. This table will continuously update based on the changes made to specific filters.

Note: If a new state is selected through the filters, users must additionally select a county for the table to repopulate.

Users can scroll to view more records and click rows to highlight facilities on the map and display additional information on each health facility mapped.
Users can no longer download the data directly from the tool for security reasons. However, a free version with downloadable data is available is planned to be released in the future. Users can expect to have access to the data through Healthcare Ready registration after these updates have gone live.

**Bulleted Instructions**

For step by step instructions, please refer to the guide below:

1. **Select Facility Type**
   - On the top toolbar, click the first box labeled "Select Facility Type."
   - Choose Dialysis Center, Pharmacy, and/or Substance Abuse Treatment Facility based on your search needs.

2. **Select Facility Status**
   - Click the next tab on the top toolbar labeled "Select Facility Status."
   - Check the Open and/or Closed box as required.

3. **Select State**
   - Click the next tab labeled "Select State."
   - Check the box(es) for the state(s) where you want to search for facilities.

4. **Select County**
   - Click the next tab labeled "Select County."
5. **Select ZIP Code(s)**
   - Click the final tab labeled "Select ZIP Code(s)."
   - Enter the ZIP code(s) you are interested in.

**Use Case Examples**

In the following sections, we have provided examples of some specific use cases may be. Please use these step-by-step processes as examples for your own use or follow the steps exactly in order to ensure you receive the same output and that the tool is working for you as intended.

Use the following five data filters to narrow your search: facility type, facility status, state/territory, county, and ZIP code.

*Language about how the map will look during activation (how does the map look different during activation than steady state).*

**Legend (picture form):**

- **Facility Type**
  - Pharmacy: Circle
  - Dialysis Center: Diamond
  - Substance Abuse Treatment Center: Triangle

- **Facility Status**
  - Open: Green
  - Closed: Red

**General User Instructions**

1. To view multiple items of interest, click each relevant box.
2. To view selected items, click the “Show Selected” icon to the right of the search box.
3. To clear checked items, click “Reset”.
4. To check all items, click “Select all”.
5. To find specific counties or zip codes, the state or territory must be selected.

Examples by User:

Patients – You are a patient living in Burke County, Georgia and you are looking to refill your prescription at the closest pharmacy near your home.

1. Select the first data filter labeled, “Select State.” From the drop-down menu, type in “Georgia” in the search bar and check the box.
2. Once you’ve selected the state, you will be able to narrow your search to the county level by selecting the second data filter labeled, “Select County.” From the drop-down menu, type in “Burke” in the search bar and check the box.

3. Select the third data filter labeled, “Select Facility Type.” From the drop-down menu, check the “Pharmacy” box.

4. Then select the fourth data filter labeled, “Select Facility Status.” From the drop-down menu, check the box labeled “Open.”
5. You should be able to see a list of open pharmacies, in the data sheet below the map, in Burke, Georgia.
   a. If no pharmacies are showing up, that means that the only pharmacies in the area selected are closed, not participating, or unknown.
   b. You can further narrow down your search by entering your ZIP code in the fifth and final data filter labeled, “Select ZIP Codes.”

    ![Select Facility Status](image)

    ![Select County](image)

    ![Search Box](image)

    ![Select Box](image)

    ![Reset Button](image)

    ![Deselct all Button](image)

   c. Pharmacy staff – You are a Cosmos Scripts, Inc. team member looking to verify the pharmacy's information, business details, and operating status for accuracy. Cosmos Scripts, Inc. is at 6716 Madison Ave Ste 11, Fair Oaks, CA 95628.

       1. From the data filters tab, select the first data filter tab labeled “Select State” and check the state or territory in which your pharmacy is located.
2. After selecting the appropriate state or territory, select the second data filter tab labeled “Select County.” Check the box of the county your pharmacy is located in.

3. Next, select the third tab labeled “Select Facility Type.” From the drop-down menu, check the box labeled “Pharmacy.”
4. Next, select the fourth data filter tab labeled, “Select Facility Status.” From the drop-down menu, check the boxes labeled “Open” and “Closed” to display all pharmacies.

5. Lastly, select the fifth data filter tab labeled “ZIP Code” and check the box of the ZIP code in which your pharmacy is located.
6. To view your pharmacy’s information, business details, and operating status, click on the circle icon indicating your pharmacy on the map.

Emergency managers – The state of Alabama is experiencing excessive rainfall and there are power outages affecting the southern coastline of the state. You are an emergency manager working in Alabama and you’re trying to get a better understanding of how the power outages might be affecting the operation statuses of health care facilities within those coastal counties.

1. Select the first data filter labeled, “Select State.” From the drop-down menu, type in “Alabama” in the search bar and check the box.
2. Next, select the second data filter labeled, “Select County.” From the drop-down menu, type in the counties that have been greatly impacted and check off their boxes. (Mobile, Baldwin, Escambia, Covington, Geneva, and Houston).

3. Select the third data filter labeled, “Select Facility Type.” From the drop-down menu, check the “Pharmacy, Dialysis Center, and Substance Abuse Treatment Facility” boxes.
4. Then select the fourth data filter labeled, “Select Facility Status.” From the drop-down menu, check the boxes labeled “Open” and “Closed.”

5. You should be able to see a list of open and closed facilities in the affected counties, in the data sheet below the map.

If you would like access to download the data, please reach out to alerts@healthcareready.org to sign up.
If you have any comments, questions, or concerns, we would love to hear from you! You can reach us at contactus@healthcareready.org.