



Frequently Asked Questions (FAQs)

Q: What is RxOpen?

A: RxOpen is a free, real-time tool developed by Healthcare Ready that helps patients, first responders, and emergency managers locate open pharmacies during disasters. It provides an interactive map displaying the operational status of pharmacies in affected areas.

Q: Who can enroll in RxOpen?

A: All pharmacy types can enroll. Pharmacists, pharmacy owners, and authorized corporate representatives are encouraged to enroll their locations to support disaster preparedness and response efforts by enhancing RxOpen's accuracy.

Q: Why should my pharmacy enroll in RxOpen?

A: Enrollment in RxOpen helps patients, emergency responders, and healthcare providers to quickly find available pharmacies in disaster-affected areas.

Q: Is there a cost to enroll in RxOpen?

A: No, RxOpen enrollment is free.

Q: How long does it take to enroll?

A: The enrollment process is quick and simple, taking only a few minutes.

Q: How can I enroll my pharmacy in RxOpen?

A: You can enroll your pharmacy by visiting <https://healthcareready.org/rxopen/> and completing the short registration form. If you need assistance, please contact us at alerts@healthcareready.org.

Q: What happens after my pharmacy enrolls?

A: If your enrolled pharmacy is in an area affected by disaster, or areas where disaster survivors have been evacuated to, RxOpen will display the operational status (Open, Closed, or Unknown) of your pharmacy for the duration of Healthcare Ready's response to the specific event. You sign up to receive occasional updates and resources from Healthcare Ready to help enhance your pharmacy's disaster preparedness efforts, including reports, newsletters, and trainings.

Q: Who uses RxOpen?



A: RxOpen is used by a wide range of stakeholders, including:

- Patients searching for open pharmacies in their area
- Emergency managers and public health officials coordinating disaster response
- Healthcare providers ensuring continuity of care for their patients
- Businesses and supply chain partners supporting disaster recovery efforts

Q: Can I request to change my pharmacy's operational status?

A: Yes. If you need to update any details about your pharmacy's participation in RxOpen, please contact Healthcare Ready at alerts@healthcareready.org.