



Frequently Asked Questions (FAQs)

Q: What is Rx Open?

A: Rx Open is the nation's only free and trusted disaster response tool developed by Healthcare Ready that helps patients, first responders, and emergency managers locate open pharmacies and dialysis centers during disasters. It provides an interactive map displaying the operational status of pharmacies in affected areas.

Q: Who can enroll in Rx Open?

A: All pharmacy types can enroll. Pharmacists, pharmacy owners, and authorized corporate representatives are encouraged to enroll their locations to support disaster preparedness and response efforts by enhancing Rx Open's accuracy.

Q: Why should my pharmacy enroll in Rx Open?

A: Enrollment in Rx Open helps patients, emergency responders, and healthcare providers to quickly find available pharmacies in disaster-affected areas.

Q: Is there a cost to enroll in Rx Open?

A: No, Rx Open enrollment is free.

Q: How long does it take to enroll?

A: The enrollment process is quick and simple, taking only a few minutes.

Q: How can I enroll my pharmacy in Rx Open?

A: You can enroll your pharmacy by visiting healthcareready.org/enroll and completing the short registration form. If you need assistance, please contact us at alerts@healthcareready.org

Q: What happens after my pharmacy enrolls?

A: If your enrolled pharmacy is in an area affected by disaster, or areas where disaster survivors have been evacuated to, Rx Open will display the operational status (Open, Closed, or Unknown) of your pharmacy for the duration of Healthcare Ready's response to the specific event. Sign up to receive occasional updates and resources from Healthcare Ready to help enhance your pharmacy's disaster preparedness efforts, including reports, newsletters, and trainings.

Q: Who uses Rx Open?



A: Rx Open is used by a wide range of stakeholders, including:

- Patients searching for open pharmacies and dialysis centers in their area
- Emergency managers and public health officials coordinating disaster response
- Healthcare providers ensuring continuity of care for their patients
- Businesses and supply chain partners supporting disaster recovery efforts

Q: Can I request to change my pharmacy's operational status?

A: Yes. If you need to update any details about your pharmacy's participation in Rx Open, please contact Healthcare Ready at alerts@healthcareready.org.